

# OUR EMPLOYEES

at

## AUTOBELL® CAR WASH

Our greatest asset is our employees. We treat them as such, and we expect them to act and look accordingly. Autobell employs approximately 2,000 people at 63 car washes and our corporate headquarters in Charlotte.

Our typical employee is a high school or college student who lives near the neighborhood Autobell where he or she works. All of our assistant managers, general managers, and district managers have risen through the employment ranks of Autobell.

Each unit hires employees – often your children – from nearby neighborhoods. We offer competitive pay, a friendly work environment, flexible scheduling, and convenient hours because we only are open during regular retail hours.

We have stringent hiring guidelines and strict uniform policies. We are a drug-free workplace that pre-screens all employees and randomly tests managers.

Quality and professionalism are constantly monitored. Every Autobell Car Wash is mystery shopped monthly by a paid, unidentified “customer” who ranks and grades the Autobell experience in areas such as customer greeting, employee attitude, uniform conformity and overall appearance, and the cleanliness and efficiency of the whole operation. Managers are rewarded for perfect scores.

Annually, Autobell awards educational scholarships to numerous qualifying applicants from its employee ranks. Since its inception in 2000, our program has awarded over 550 scholarships to deserving employees.

We subscribe to the philosophy that happy employees make happy customers.

